## ADULT SOCIAL CARE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED March 2015

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Select Committee. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

## **Recommendations made to Cabinet**

| Date of meeting and reference | 3  | Recommendations  | То                                      | Response                        | Progress<br>Check On |
|-------------------------------|--|--|---|---------------------------------|----------------------|
| 23<br>October                 | HEALTH AND WELLBEING PRIORITIES: OLDER ADULTS & PREVENTION AND DEMENTIA FRIENDLY SURREY [Item 7] | The Committee recommends that the Strategic Director and the Cabinet Member for Adult Social Care monitor the working of social care teams in acute hospital in relation to the operation of discharge services. | Cabinet Member for Adult<br>Social Care | Circulated at December meeting. | N/A                  |

## **Select Committee and Officer Actions**

| Date of meeting and reference | Item                                     | Recommendations/ Actions   | То               | Response                                       | Progress<br>Check On          |
|-------------------------------|--|--|------------------|--|-------------------------------|
| 5<br>December<br>2013         | SERVICE FOR<br>PEOPLE WITH A<br>LEARNING | a) That officers work to increase the occupancy rate of Surrey assets with Surrey Residents. | Area Director NE | The Committee will receive a further report on | To be<br>scheduled<br>in 2015 |

| Date of meeting and reference | Item   | Recommendations/ Actions  | То                                       | Response  | Progress<br>Check On |
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| 023                           | DISABILITY PUBLIC<br>VALUE REVIEW<br>(PVR) UPDATE<br>[Item 8]  | <ul> <li>b) That future reports illustrate the work of community/ self-help groups in relation to each work-stream in the Public Value Review.</li> <li>c) That future reports demonstrate how the service has offered suitable alternatives to short breaks, and seeks more opportunities to identify alternatives.</li> </ul> |  | the outcomes of<br>the Public Value<br>Review (PVR) in<br>2014. This will be<br>added to the<br>forward work<br>programme in<br>due course. |                      |
|                               |  | d) That officers report back to the Committee on the progress of the Service for People With A Learning Disability Public Value Review in a year.   |  |   |                      |
| 16<br>January<br>2014<br>031  | IMPROVEMENT TO<br>THE ADULTS<br>INFORMATION<br>SYSTEM (AIS)<br>FOLLOWING 'RAPID<br>IMPROVEMENT<br>EVENTS' [Item 8] | That the Directorate involve the Committee in future development of a new system specification.   | Assistant Director for Policy & Strategy | Update received in October 2014   | October<br>2015      |
| 16<br>January<br>2014<br>032  | IMPROVEMENT TO THE ADULTS INFORMATION SYSTEM (AIS) FOLLOWING 'RAPID IMPROVEMENT                                    | That the Committee encourages the Directorate to include feedback from officers who use the system in any future update item.   | Assistant Director for Policy & Strategy | Update received in October 2014   | October<br>2015      |

| Date of meeting and reference | Item  | Recommendations/ Actions   | То   | Response | Progress<br>Check On |
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|                               | EVENTS' [Item 8]  |  |  |          |                      |
| 26 June<br>2014<br>048        | SELF FUNDER<br>STRATEGY<br>[Item 8]   | In relation to the Assessment and Review Strategy, the Committee:  • Requested that the outcome of the pilot and draft strategy be presented to Adult Social Care Select Committee in December, and;  • Request that officers produce an executive summary/briefing for all County Councillors, to aid understanding of the Care Act's requirements in relation to people who fund their own care. | Assistant Director for Policy & Strategy     |          | March<br>2015        |
| 5<br>September<br>2014<br>053 | RECRUITMENT & RETENTION UPDATE AND INTRODUCTION TO WORKFORCE STRATEGY [Item 10] | The Committee supports the urgent creation of a separate, flexible HR policy for ASC to attract, and retain, skilled staff. The Committee will seek an update on this proposal early in 2015.  | Strategic Director  HR Relationship  Manager |          | April 2015           |

| Date of meeting and reference       | Item   | Recommendations/ Actions   | То                          | Response                                 | Progress<br>Check On |
|-------------------------------------|--|--|-----------------------------|--|----------------------|
| 23<br>October<br>2014               | DIRECTOR'S<br>UPDATE [Item 6]  | The Chairman to distribute governance guidelines for the Health Scrutiny Committee to Members.   | Health Scrutiny<br>Chairman | Guidance<br>circulated<br>electronically | Complete             |
| 054<br>23<br>October<br>2014<br>055 | DIRECTOR'S<br>UPDATE [Item 6]  | Adult Social Care will share weekly updates on the preparations for the Care Act, following the publication of the guidance, in the Directorate's 'e-brief'. If Members have specific information requests they can contact Tristram Gardner (Care Act Project Manager). | Care Act Project<br>Manager |  | Complete             |
| 23<br>October<br>2014<br>056        | HEALTH AND WELLBEING PRIORITIES: OLDER ADULTS & PREVENTION AND DEMENTIA FRIENDLY SURREY [Item 7] | The Committee recommends that the Strategic Director and Cabinet review the working of social care teams in acute hospital over the operation of discharge services.   | Strategic Director          | Response circulated                      | Complete             |
| 19<br>December<br>2014              | DIRECTOR'S<br>UPDATE [Item 6]  | That communications regarding the rationale for considering the future of the older people's homes are delivered consistently.   |                             |  | May 2015             |
| 056                                 |  | The Strategic Director provides up to date information on the level of vacancies currently held in the   | Strategic Director          | Information received in the January      | Complete             |

| Date of meeting and reference | Item   | Recommendations/ Actions   | То                          | Response  | Progress<br>Check On |
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|                               |  | Directorate.   |                             | Director's update   |                      |
| 19<br>December<br>2014<br>057 | INTERAGENCY<br>YOUNG CARERS<br>STRATEGY FOR<br>SURREY [Item 7]                                 | The Cabinet Associate for Adult Social Care to share relevant information arising from the audit of schools in relation to the identification and support of young carers with the Committee.  | Cabinet Associate           | Circulated  | Complete             |
|                               |  | The Committee to review arrangements made for young carers by the Council under the Care Act and the 'to do' list in twelve months time.   |                             | Scheduled   |                      |
| 19<br>December<br>2014<br>058 | ADULT SOCIAL<br>CARE<br>DIRECTORATE<br>OCTOBER 2014<br>BUDGET<br>MONITORING<br>REPORT [Item 8] | Local Committee Chairman should identify, if they have not already done so, a Family, Friends and Community Support Member Champion to liaise with Adult Social Care and highlight local opportunities for the programme to develop. | Local Committee<br>Chairman | ASC Chairman wrote to all Local Committee Chairman supported by conversations held by the Vice-Chairman. Member Champions have now been nominated | Complete             |
| 15<br>January<br>2015         | DIRECTOR'S<br>UPDATE [Item 6]  | That the Strategic Director shares the outcomes of the Quality Assurance Task & Finish group with the Committee  | Strategic Director          |   | April 2015           |

| Date of meeting and reference | Item   | Recommendations/ Actions  | То  | Response   | Progress<br>Check On |
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| 059                           |  | on completion of the project.   |   |  |                      |
| 15<br>January<br>2015<br>060  | CARE ACT 2014: PREPARATIONS FOR APRIL 2015 IMPLEMENTATION [Item 7] | The Committee recommends that leaflets with information on the Care Act changes be distributed to County, Borough and Parish Councillors along with a short briefing paper to local committees highlighting the significance of these leaflets before 1 April.  The Committee recommends that a short briefing paper is distributed to all Members and that a short statement be read out at an upcoming meeting of the Council (17 March 2015) before the Care Act comes into force on 1 April 2015. | Information, Advice<br>and Engagement<br>Lead | Complete   | April 2015           |
|                               |  | Outcomes of Elmbridge pilot scheme to be considered at the Adult Social Care Select Committee meeting on 25 June 2015.  Head of Resources to liaise with Chairman of Sight for Surrey to facilitate access to AIS regarding self-funders.   |   | Scheduled  |                      |
| 15<br>January<br>2015         | UPDATE ON THE<br>HOME-BASED<br>CARE TENDER                         | The Committee to review results of the customer feedback survey which is currently being analysed by Business   | Senior Commissioner Category Specialist       | Copies of the reports circulated electronically to | April 2015           |

| Date of meeting and reference | Item  | Recommendations/ Actions  | То   | Response                       | Progress<br>Check On |
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| 061                           | 2014 [Item 8]   | Intelligence at a future meeting.   |  | the Committee -<br>25/03/2015. |                      |
| 15<br>January<br>2015<br>062  | INTERNAL AUDIT<br>REPORT - REVIEW<br>OF SOCIAL CARE<br>DEBT 2013/14<br>[Item 9] | The Committee recommends that the different teams involved in the collection of social care debt should work to integrate their processes to ensure a high level of collection.  The Committee recommends that the plan to institute an incentive scheme to encourage payment of social care costs should be revisited to gather more evidence before the option is discounted.  The Committee suggests that more than two weeks should be allowed for social care users to inform ASC that they are unable to pay the amount they owe.  The Committee recommends that direct debit should be promoted as preferred method of payment while acknowledging that this is not a convenient method of payment for all those who pay social care costs to the Council. | Senior Principal Accountant  Order to Cash Process Owner |                                | June 2015            |

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